

# Housing Ohio 2014

COHHIO's 20th Year Anniversary Conference

"A look at the past and into the future."

Annual Statewide Conference  
April 7 & 8, 2014  
Sheraton Columbus Hotel  
at Capitol Square

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For 20 Years



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# Housing Ohio 2014

COHHIO's 20th Year Anniversary Conference

April 7th & 8th, 2014

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# Housing Ohio 2014

Conference Agenda at a Glance

## Monday, April 7th



8:00 am – 9:00 am	Registration and Coffee
9:00 am – 9:30 am	Welcome and Introduction
9:30 am – 10:30 am	Morning Plenary – <b>Sheila Crowley</b> , President & CEO, National Low Income Housing Coalition
10:45 am – 12:15 pm	Workshop Set A
12:30 pm – 1:15 pm	Lunch
1:30 pm – 3:00 pm	Workshop Set B
3:15 pm – 4:45 pm	Workshop Set C
5:00 pm – 6:30 pm	Reception sponsored by The Ohio Capital Corporation for Housing



## Tuesday, April 8th



8:00 am – 9:00 am	Registration and Continental Breakfast
9:00 am – 9:15 am	Welcome and Introduction
9:15 am – 10:15 am	Morning Plenary – <b>Mark Horvath</b> , Social media guru and founder of Invisible People
10:30 am – 12:00 pm	Workshop Set D
12:00 pm – 1:30 pm	Lunch and Afternoon Plenary - <b>Alan Thornton</b> , CEO, Rescue Mission, Syracuse, NY
1:45 pm – 3:15 pm	Workshop Set E



Hashtag: [#HousingOhio14](#)

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# Housing Ohio 2014

## Conference Agenda

### Monday, April 7th



#### Workshops Set A: 10:45 am – 12:15 pm

- Fostering Connections: Extending Support to Ohio Foster Youth Through Age 21 (**Executive**)
- Prevention & Diversion: Reducing Entries into Homelessness (**Judicial**)
- The Space of Possibility: Creating Trust and a Therapeutic Community Among Veterans Who Are Homeless (**House**)
- HMIS Updates for End Users and Administrators (**Congressional**)
- Medicaid: Outreach Strategies to Ensure Enrollment (**Legislative A**)



- Prioritizing Programs & Beds for Chronically Homeless (**Senate**)
- Overview: Using Collective Impact Strategies (**Legislative B**)

#### Workshops Set B: 1:30 pm – 3:00 pm

- Defining 'Disability' and Addressing Housing Concerns (**Judicial**)
- Enhancing Outcomes in VA Supported Housing Program (**House**)
- Cultural Competence: Going Beyond Intellectual Understanding to Reflections On Our "Gut-level" Reactions to Diverse Clients (**Legislative**)
- Using Host Homes as an "Outside-The-System" Approach to Ending Youth Homelessness (**Congressional**)
- Going Online With ODSA Homelessness and Supportive Housing Applications and Reports (**Senate**)
- Overview of Stage-Wise Treatment (**Executive**)



#### Workshops Set C: 3:15 pm – 4:45 pm

- Empowering Staff and Clients to Resolve Shelter Conflicts (**Executive**)
- Evaluating and Refining Your Coordinated Assessment System (**Legislative**)
- Going Online With ODSA Homelessness and Supportive Housing Applications and Reports (**Senate**)
- Integrated Care in PSH - A Partnership Approach (**Congressional**)
- Utilizing Certified Peer Supporters in Homeless Programs (**House**)
- Overview of Motivational Interviewing (**Judicial**)



"A look at the past and into the future."

# Housing Ohio 2014

## Conference Agenda

### Monday, April 7th (cont.)

Reception: 5:00 pm – 6:30 pm

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### Tuesday, April 8th

#### Workshops Set D: 10:30 am – 12:00 pm

- Utilizing Trauma Informed Services When Working With Domestic Violence Victims (**Senate**)
- Networking to End Veterans Homelessness (**Judicial**)
- Counting and Serving Rural Homeless Youth (**Legislative**)
- Understanding and Operationalizing the Housing First Model (**House**)
- Recovery Housing: Incorporating Addiction Recovery Into Normal Residential Life (**Congressional**)
- Funder's Panel Part 1 (**Executive**)

#### Workshops Set E: 1:45 pm – 3:15 pm

- Housing and the Intersection of LGBTQ Issues (**Legislative B**)
- Supportive Services for Veterans and Families Best Practices (**Judicial**)
- Healing the Hurt: Working Effectively with Domestic Violence Households (**Legislative A**)
- Utilizing Project Homeless Connect with HMIS (**Congressional**)
- What Housing Providers Need to Know About Energy (**House**)
- Funder's Panel Part 2 (**Executive**)



### Portraits of Homelessness

The Exhibit, *Portraits of Homelessness* is a collection of 47 photographs and stories of the men from Lutheran Metropolitan Ministry's 2100 Lakeside Emergency Men's Shelter, Cleveland, OH., taken by Lydia Bailey, on staff at the shelter.

For more information contact Lydia at [Lbailey@lutheranmetro.org](mailto:Lbailey@lutheranmetro.org) 216.649.7723 or go to [www.portraitsofhomelessness.com](http://www.portraitsofhomelessness.com).

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# Housing Ohio 2014

## Conference Agenda

### Monday, April 7th



**Morning Plenary: 9:30 am – 10:30 am (Ballroom)**  
Sheila Crowley, President & CEO  
National Low Income Housing Coalition

#### Workshops Set A: 10:45 am – 12:15 pm

- **Fostering Connections: Extending Support to Ohio Foster Youth Through Age 21 (Executive)**

Mark Mecum & Kelly Vyzral, *Ohio Association of Child Caring Agencies*, Meredith Hick, *Lighthouse Youth Services*, & Tatiana Rozhnova McCormick, *Lighthouse Youth Services Advisory Council*

Learn about outcomes for transition age foster youth and how we can work together to extend supports through age 21 and prevent homelessness. Discuss effective supportive housing programs and other programmatic needs for this group of youth to inform the development of the Ohio plan.

- **Prevention & Diversion: Reducing Entries into Homelessness (Judicial)**

Theresa Nolan, *Homefull*

A major key to reducing homelessness is keeping it from happening. The continuum of prevention-diversion-shelter utilized by Homefull in Dayton, OH will be presented.

- **The Space of Possibility: Creating Trust and a Therapeutic Community Among Veterans Who Are Homeless (House)**

Matt Slater & David Peacock, *Family & Community Services*

Presenters will explore current and emerging techniques in pursuit of the most effective ways to communicate with veterans in need.

- **HMIS Updates for End Users and Administrators (Congressional)**

Tom Albanese, *Abt Associates*

The collection of data is imperative in our understanding of homelessness. This session will review data standards, data quality concepts, and techniques to reach HUD's desired outcomes.

- **Medicaid: Outreach Strategies to Ensure Enrollment (Legislative A)**

Mary Wachtel, *Health Policy Institute of Ohio* &

Kathleen Gmeiner, *United Health Care Action Network of Ohio*

We need to ensure that all Ohioans who qualify for Medicaid have access to it. Speakers will address how outreach and referrals should be completed and what benefits and services are available.



**"A look at the past and into the future."**

# Housing Ohio 2014

## Conference Agenda

**Monday, April 7th** (cont.)

**Workshops Set A: 10:45 am – 12:15 pm** (cont.)

• **Prioritizing Programs & Beds for Chronically Homeless** (Senate)

Matt White, *Abt Associates*

As a nation we have been challenged to end chronic homelessness by 2015 through prioritizing beds to serve this subpopulation. Strategies for assessing and prioritizing the chronically homeless will be covered.

• **Overview: Using Collective Impact Strategies** (Legislative B)

Barbara Poppe, *Barbara Poppe and Associates*

Large scale social and systems change requires broad cross-sector coordination to set a common agenda, shared measurement, mutually reinforcing activities, continual communication and backbone support. Learn how multiple players working together can end homelessness.

**Workshops Set B: 1:30 pm – 3:00 pm**

• **Defining 'Disability' and Addressing Housing Concerns** (Judicial)

Myra Calder & Nicole Kelch, *Housing Opportunities Made Equal*

Through discussion about Fair Housing Act rights and the Ohio Landlord-Tenant Law, presenters will help you understand the protections provided to people with disabilities in housing, whether it is market rate, subsidized, or a shelter.

• **Enhancing Outcomes in VA Supported Housing Programs** (House)

Shawn Dowling & Glen Carpenter, *Veterans Administration*

This workshop will walk VA Supportive Housing program leaders and front line staff through the best practice program models, program outcomes, program evaluation, and team level interventions created to enhance veterans housing outcomes.

• **Cultural Competence: Going Beyond Intellectual Understanding to Reflections on our "Gut-level" Reactions to Diverse Clients** (Legislative)

Gail Ukockis, *Ohio Dominican University*

This interactive workshop will explore the affective ("gut-level") reactions to diverse clients that may occur despite cultural competency training. Speaker will cover possible triggers that cause visceral reactions and will discuss the process of counteracting the visceral reactions.



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# Housing Ohio 2014

## Conference Agenda

### Monday, April 7th (cont.)



#### Workshops Set B: 1:30 pm – 3:00 pm

- **Using Host Homes as an “Outside-The-System” Approach to Ending Youth Homelessness (Congressional)**

Phillip Hutchison & Fallon Kingery, *Sojourners* & Raquel Simões, *Avenues for Homeless Youth*

Host Homes are models of emergency and transitional housing in which homeless service providers collaborate with community members to host homeless youth in the community. Learn more about this flexible and economical model for ending youth homelessness



- **Going Online With ODSA Homelessness and Supportive Housing Applications and Reports (Senate)**

Scot Burbacher & Sarah Fitch, *Ohio Development Services Agency*

ODSA's new grant management online information system will enable grantees to submit applications, reports and fiscal requests online. This session will provide an overview of the online platform, system requirements, user roles, and goals for future phases.

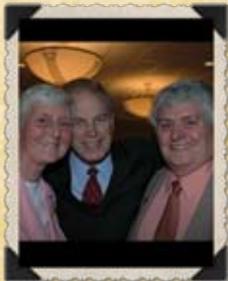


- **Overview of Stage-Wise Treatment (Executive)**

Scott Gerhard, *Center for Evidence-Based Practices at Case Western Reserve University*

This workshop provides an introduction on using stage-wise approaches for supporting behavioral change when working with persons experiencing homelessness who also have behavioral health disorders.

#### Workshops Set C: 3:15 pm – 4:45 pm



- **Empowering Staff and Clients to Resolve Shelter Conflicts (Executive)**

Ed Boyte, *Cleveland Mediation Center*

With the advent of Coordinated Assessment, many shelter providers feel they have less control over who they serve. This workshop will explore ways to successfully empower shelter staff from a rules and regulations paradigm to one where staff can apply basic customer service and conflict resolution skills to help residents become successful.

“A look at the past and into the future.”

# Housing Ohio 2014

## Conference Agenda

**Monday, April 7th** (cont.)

**Workshops Set C: 3:15 pm – 4:45 pm**

- **Evaluating and Refining Your Coordinated Assessment System (Legislative)**

Matt White, *Abt Associates*

We will discuss how to advance your Coordinated Assessment system through data assessment and analysis. The speaker will also share how CoCs have been selecting appropriate assessment tools and making changes to their systems.

- **Going Online With ODSA Homelessness and Supportive Housing Applications and Reports (Senate)**

Scot Burbacher & Sarah Fitch, *Ohio Development Services Agency*

ODSA has developed a new grant management online information system. The new system will enable grantees to submit applications, reports and fiscal requests online. This session will provide an overview of the online platform, system requirements, user roles, and goals for future phases.

- **Integrated Care in PSH - A Partnership Approach (Congressional)**

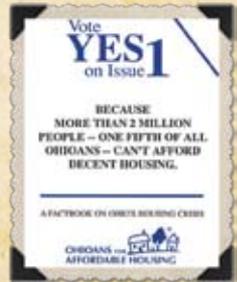
Angela Glassco, *Frontline Services* & Mary Kate Hannan, *Care Alliance Health Center*

Representatives from Cleveland will share their experience collaborating with a Community Mental Health Agency, and a Federally Qualified Health Center to provide integrated behavioral and physical health care in Cleveland's Housing First Initiative.

- **Utilizing Certified Peer Supporters in Homeless Programs (House)**

Donna Conley, *Ohio Citizens Advocates* & Jack Cameron, *The Ohio Empowerment Coalition*

Having learned from their own life experiences, Peer Supporters can provide a unique set of recovery supports to persons experiencing homelessness, addiction and mental illness. Hear about Ohio's Certified Peer Supporter program, curriculum, and how to engage peer supporters in your homeless programs.



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**"A look at the past and into the future."**

# Housing Ohio 2014

## Conference Agenda



### Monday, April 7th (cont.)

#### Workshops Set C: 3:15 pm – 4:45 pm

- **Overview of Motivational Interviewing (Judicial)**

Scott Gerhard, *Center for Evidence-Based Practices at Case Western Reserve University*

Motivational interviewing (MI) is a collaborative, person-centered approach to elicit and strengthen the motivation to change. Learn how MI can be a useful framework when working with those experiencing homelessness and/or struggling with mental illness or substance abuse.



### Tuesday, April 8th

#### Morning Plenary: 9:15 am – 10:15 am (Ballroom)

Mark Horvath, Social media guru and founder of Invisible People

#### Workshops Set D: 10:30 am – 12:00 Noon

- **Utilizing Trauma Informed Services When Working With Domestic Violence Victims (Senate)**

Rachel Ramirez, *Ohio Domestic Violence Network*

Presenter will share how a trauma-informed approach can prevent retraumatization and promote healing and recovery for persons who have experienced domestic violence.



- **Networking to End Veterans Homelessness (Judicial)**

James Kennelly, *Veterans Administration*

This open forum will allow VA staff, veterans' homelessness providers and other community partners to network and share their experiences of working together to end veteran homelessness.



- **Counting and Serving Rural Homeless Youth (Legislative)**

Phillip Hutchison & Fallon Kingery, *Sojourners*

How many homeless youth are there in Ohio? Do you know how to effectively count and serve homeless youth? Presenters will discuss strategies for counting youth, housing rural youth, collaborating with other service organizations, and understanding different program models and approaches to address this population's unique needs.

"A look at the past and into the future."

# Housing Ohio 2014

## Conference Agenda

**Tuesday, April 8th** (cont.)

**Workshops Set D: 10:30 am – 12:00 Noon**

- **Understanding and Operationalizing the Housing First Model (House)**

Tom Albanese, *Abt Associates*

HUD is encouraging more permanent housing providers to utilize a Housing First model. This session will discuss the model's core values and components and will describe the steps to start or retool a program into the Housing First model.



- **Recovery Housing: Incorporating Addiction Recovery Into Community Planning**

**(Congressional)**

Lori Criss, *The Ohio Council of Behavioral Health & Family Services Providers* & Alisia Clark, *Ohio Mental Health and Addiction Services*

Recovery housing plays a critical role in providing a supportive environment to people in recovery. This workshop will focus on the types and benefits of recovery housing along with reviewing how addiction services and housing can facilitate recovery.



- **Funder's Panel Part 1 (Executive)**

Hal Keller, *Ohio Capital Corporation for Housing*, Mary Hernandez, *Federal Home Loan Bank of Cincinnati*, Sean Thomas, *Ohio Housing Finance Agency* & Margaret (Peg) Moertl, *PNC Bank*

Affordable and supportive housing funders will provide an overview of their programs and services. Presenters will outline the path that affordable & supportive housing projects can take in this changing environment, and provide insight into what makes a viable project. Part 1 will examine the financing of the tax credit deal.



**Lunch and Afternoon Plenary:**

**12:00 Noon – 1:30 pm (Ballroom)**

Alan Thornton, CEO, Rescue Mission, Syracuse, NY



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# Housing Ohio 2014

## Conference Agenda

**Tuesday, April 8th** (cont.)

**Workshops Set E: 1:45 pm – 3:15 pm**



- **Housing and the Intersection of LGBTQ Issues**  
(Legislative B)

Shawn Copeland, *Equality Ohio*

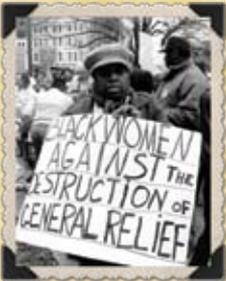
Learn about the bold realities of those experiencing homelessness and LGBTQ. Hear how to design and implement programs that are sensitive to both issues.



- **Supportive Services for Veterans and Families**  
**Best Practices** (Judicial)

Tom Albanese, *Abt Associates* & Robert Thompson, *Veterans Administration*

The SSVF program has an important role to play in ending veteran homelessness. This workshop will examine SSVF targeting, eligibility and prioritization. Participants will also learn from emerging practices to achieve the best housing outcomes.



- **Healing the Hurt: Working Effectively with Domestic Violence Households** (Legislative A)

Rachel Ramirez, *Ohio Domestic Violence Network*

This workshop features basic assessment and intervention techniques that can be used by homeless and supportive housing providers when working with households experiencing domestic violence.

- **What Housing Providers Need to Know About Energy** (House)

David Rinebolt, *Ohio Partners for Affordable Energy* & Adrian Andrews, *Columbia Gas of Ohio*

This session will provide an update on weatherization assistance available for single-family homes, multifamily projects, and shelters funded by utilities and other funding sources. Presenters will also explain how your organization can shop for natural gas and electricity, and maybe save a couple bucks. This is your 'one stop shop' for energy questions and answers.



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# Housing Ohio 2014

## Conference Agenda

**Tuesday, April 8th** (cont.)

**Workshops Set E: 1:45 pm – 3:15 pm**

• **Utilizing Project Homeless Connect with HMIS**  
(Congressional)

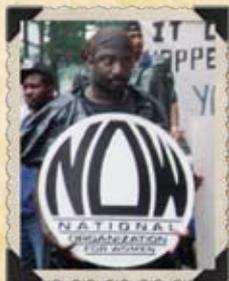
Ragan Claypool, *WSOS Community Action*, Rhonda Taylor  
*COHHIO* & Michael Butler, *Coalition for Homelessness*  
*Intervention and Prevention*

This session will discuss how communities can utilize the HMIS system in conjunction with an annual event such as Project Homeless Connect or Homeless Stand Downs. Presenters will also discuss how to develop an HMIS workflow and how HMIS data can benefit these types of special projects.

• **Funder's Panel Part 2 (Executive)**

Gerald Arnott, *U.S. Department of Agriculture – Rural Development*, Thomas Leach & Anthony Forte,  
*U.S. Department of Housing and Urban Development*,  
Doug Bailey, *Ohio Mental Health and Addictions Services*,  
Stan Uchida & Scott Green, *Park National Bank*

Affordable and supportive housing funders will provide an overview of their programs and services. Presenters will outline the path that affordable & supportive housing projects can take in this changing environment, and provide insight into what makes a viable project. Part 2 will examine funders' roles in project development.



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# Housing Ohio 2014

## COHHIO's 20th Year Anniversary Conference

### April 7th & 8th, 2014

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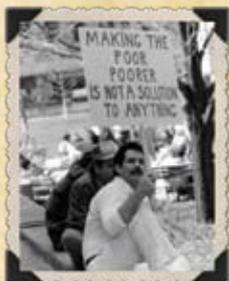
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## HOUSING OHIO 2014 PASSPORT

Visit every sponsor booth, have the booth manager initial next to their name, complete the form on the back, and drop this Passport in the box on the COHHIO table (in the legislative foyer on the first floor). Names will be drawn multiple times throughout the conference for fun and valuable prizes! (It's not necessary to get booth manager initials from sponsors with check marks.)

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## HOUSING OHIO 2014 PASSPORT

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